A person is holding a smartphone, and a futuristic digital interface is overlaid on the screen. The interface includes various charts, graphs, and data visualizations, such as a bar chart, a line graph, and a circular progress indicator showing 2%. The background is a soft-focus image of the person holding the phone, with a white curved shape on the left side of the frame. The overall aesthetic is modern and technological.

Single Sign-on Authentication System Leveraging Microsoft technology

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Pre-Approved Registration Workflow

After contacting the Customer Care Center by phone or email, you may receive an invitation to complete the registration process for access to additional assisted support options.

Assisted support options include access to Data Exchange, complete Software Release announcements, Release documentation, and Knowledge Base articles.

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SUPPORT

Support Hub

Delivering the highest quality technical support in the industry

Pre-Authorized

If you received an invitation to complete registration for additional support access, click Register/Login to begin

Product Support

Find support information related to your products.

VIEW PRODUCT SUPPORT

KB Dashboard

Our Knowledge Base content updates daily. These numbers represent the changes month-over-month.

NEW KB	↓ 22	-8.33%
MODIFIED KB	↓ 491	101.23%
RETIRED KB	↓ 285	-45.09%
TOTAL KB	↓ 9641	-0.71%

KNOWN CCC USER:

If you contacted the Customer Care Center using email or phone, you can register for additional assisted support access. Click the Register/Login link to begin.

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Email:

Next

Don't have an account?
[Register Now](#)

Enter the email address, then click Next

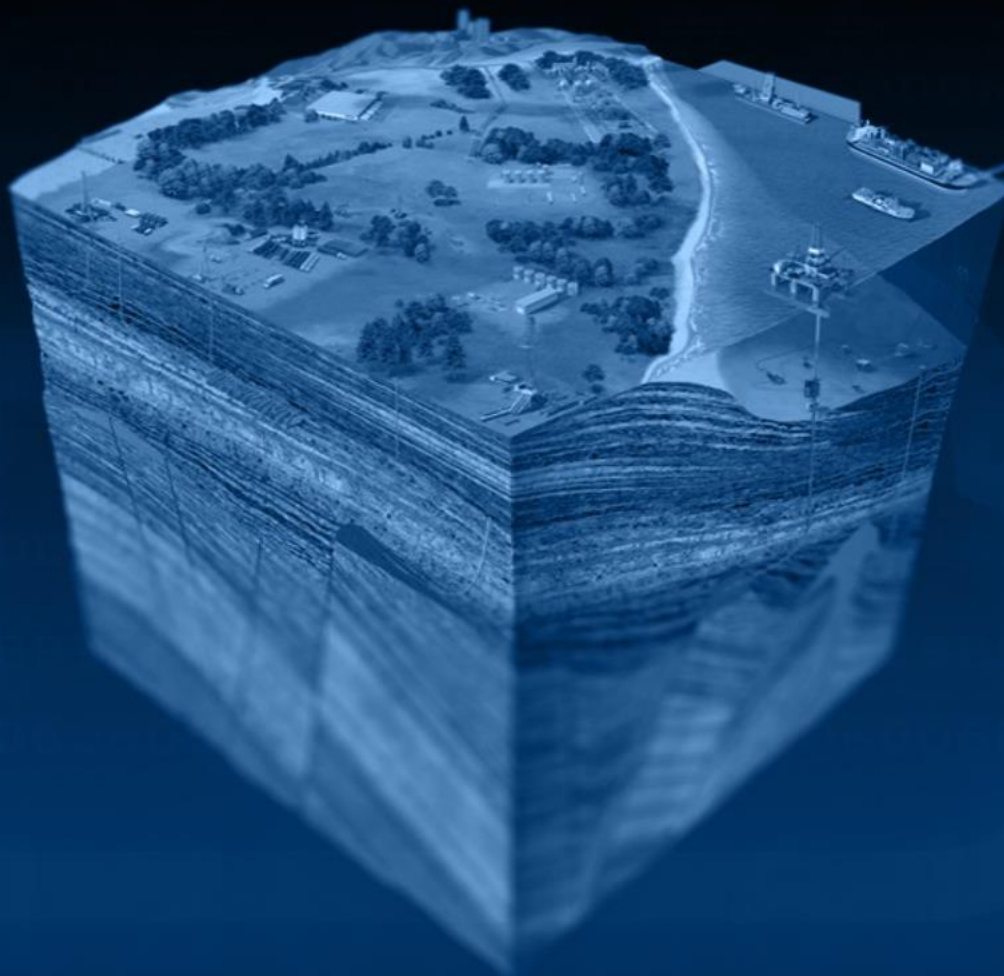
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Enter the **email address** which you used to create your CCC ticket or during the authentication step. Click **Next**

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Sign in with your existing account

Email Address

demosiscan@gmail.com

Password [Forgot your password?](#)

••••••••

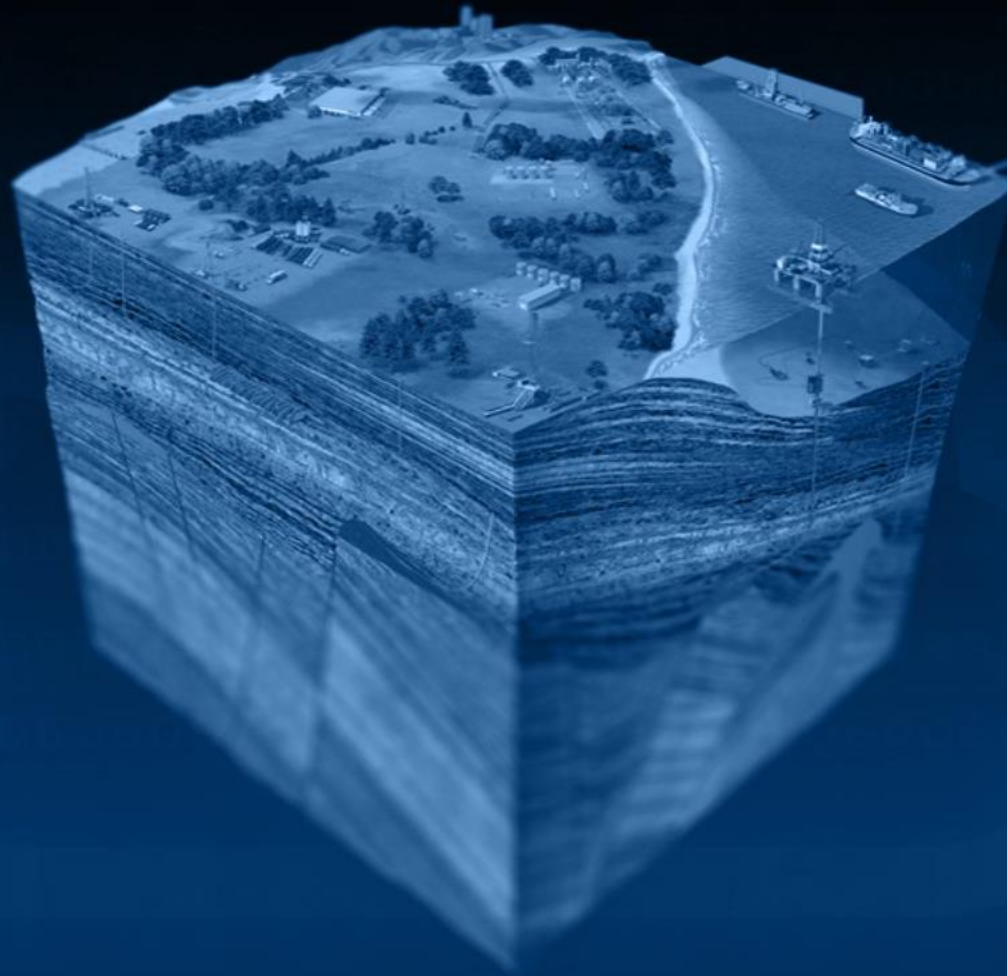
Sign in

Enter the **password** you created during the authentication step. Click **Sign in**

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We have the following number on record for you. We can send a code via SMS or phone to authenticate you.

XXX-XXX-8142
- Phone Number

Send Code

Call Me

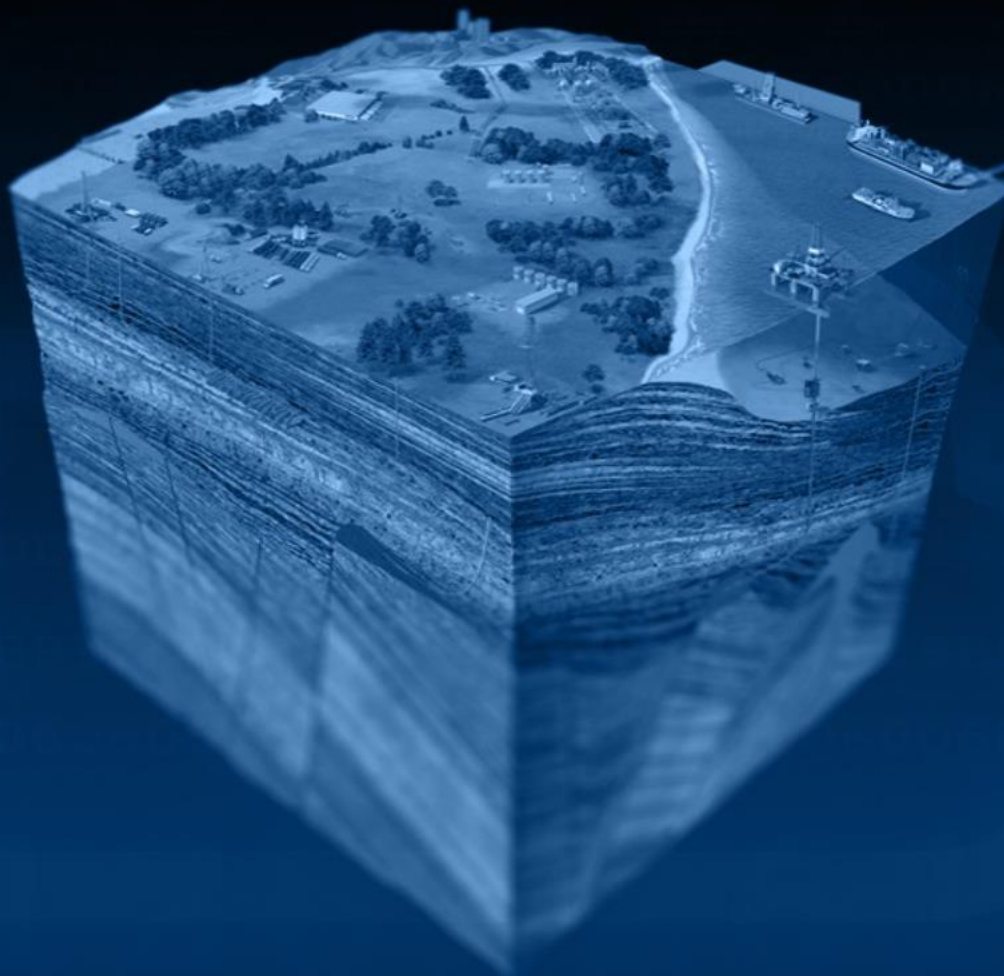
Cancel

The **phone number** you selected during the authentication step will be defaulted here. Select **Send Code** or **Call Me** to receive the **multi-factor code**.

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We have the following number on record for you. We can send a code via SMS or phone to authenticate you.

XXX-XXX-8142
- Phone Number

Enter your verification code below, or [send a new code](#)

Verify Code

Cancel

Enter the **6-digit code** send via SMS or the Call me option. Click **Verify Code**

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Register – Pre-Approved user

MY ACCOUNT

You have reached this profile page to validate the information linked to the email address provided. For access consideration, please complete the information below and review the additional information found on the preceding page.

Access Options requirements – Choose your access

Pre-Authorized Access

- ☒ Software Support - **Must have current software maintenance agreement**
- ☐ Ocean plug-in buyer - **Allows the purchase and download of purchased plug-ins from the Ocean Store**
- ☐ Ocean plug-in developer - **For licensed Ocean Developers ONLY**

Schlumberger Terms and Conditions

- ☐ By checking this you agree and consent to the Schlumberger Terms of Service and Privacy Policy [Schlumberger Terms and Conditions](#)

C O N T I N U E

C A N C E L

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During the review of your account your Access Option has been pre-selected to Software Support. The Access Option will not be editable. Read and accept the **Terms & Conditions**. Click **Continue**

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MY ACCOUNT

CONTACT INFORMATION

COMPANY INFORMATION

PERSONAL INFORMATION

* indicates required field

TITLE

Mr

FIRST NAME*

Demo SIS

MIDDLE NAME

LAST NAME*

CAN

DISPLAY NAME

JOB TITLE*

test account

PREFERRED LANGUAGE*

English

LOCATION

CONTACT INFORMATION

USER NAME

demosiscan@gmail.com

PHONE NUMBER*

+1 XXX-XXX-7124|

×

MOBILE

FAX

COUNTRY*

CANADA

NEXT

CANCEL

Review/update the **contact information** that we have on file. The fields with an asterisk (*) are required. Click **Next**

NOTE: the email address and country information is not editable.

CONFIRMATION

Please review the information you entered below. You may use the edit links to go back and make corrections to previously entered information.

Click the "Submit Registration" button below to complete the registration process.

Aknowledgement Information [Edit](#)

Access Requested

☒ Software Support - **Must have current software maintenance agreement**

☐ Ocean plug-in buyer - **Allows the purchase and download of purchased plug-ins from the Ocean Store**

☒ Ocean plug-in developer - **For licensed Ocean Developers ONLY**

Personal Information [Edit](#)

Title Mr

First Name Demo SIS

Middle Name

Last Name CAN

Display Name

Job Title test account

Preferred Language English

Location

User Name demosiscan@gmail.com

Phone Number +1 XXX-XXX-7124

Mobile

Fax

Country Canada

Company Information [Edit](#)

Company Name ABC Company

City Alberta

Street Address 123 Street Road Lane

SUBMIT REGISTRATION

CANCEL

Review the information you have provided. Use the **Edit** links in each section to make changes. Click **Submit Registration**

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REGISTRATION RESPONSE

REGISTRATION COMPLETED

Thank you for completing registration. You may now log in by clicking the login link on the site page using your Username and the password you created.

[Go to site](#)

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Click the link “**Go to Site**” and login using the username and password created during the authentication steps.