A person is holding a smartphone, and a futuristic digital interface is overlaid on the screen. The interface includes various charts, graphs, and data visualizations, such as a bar chart, a line graph, and a circular progress indicator showing 2%. The background is a soft-focus image of the person holding the phone, with a white curved shape on the left side of the frame.

Single Sign-on Authentication System

Leveraging Microsoft technology

Schlumberger

Software Support & Ocean Store Known Authorized User

To align Schlumberger services, our authentication process is changing. By leveraging Microsoft technology to authenticate access, will allow more of our services to utilize single-sign-on. Thus allowing the user to navigate from application or service seamlessly.

Each user of the Software Support site and the Ocean Store will be required to enter/create their profile in the identity management system.

The following workflow will help you to create a Software Support and Ocean Store account.

Existing user can use this to migrate to the new identity management system that leverages Microsoft technology.

Schlumberger

SUPPORT

Support Hub

Delivering the highest quality technical support in the industry

Register/Login

Click the link to begin the authentication process



KNOWN USER: If you are an existing customer/user of **Software Support** (www.software.slb.com) or the **Ocean Store** (www.ocean.slb.com), use the following workflow to log into these sites.

Schlumberger

Schlumberger



Email:

Next

Don't have an account?
[Register Now](#)

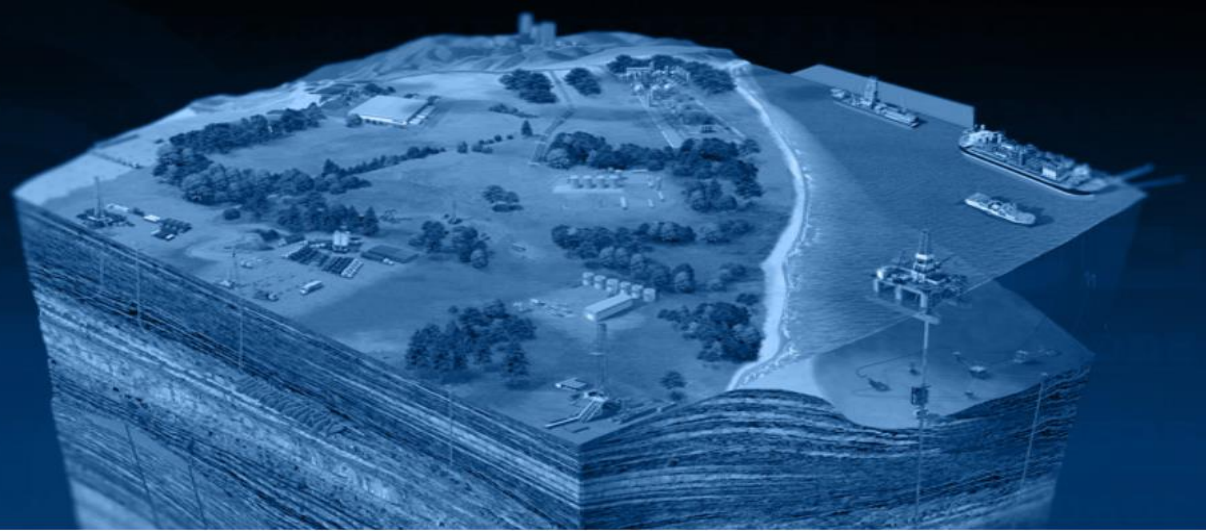
Enter the email address, then click Next

Copyright Schlumberger © 2019. Version 1.0.0

Enter the **email address** which you used during the authentication step. Click **Next**

Schlumberger

Schlumberger



Email:

Next

Don't have an account?

[Register Now](#)

Schlumberger



Sign in with your existing account

Email Address

demosiscan@gmail.com

Password [Forgot your password?](#)

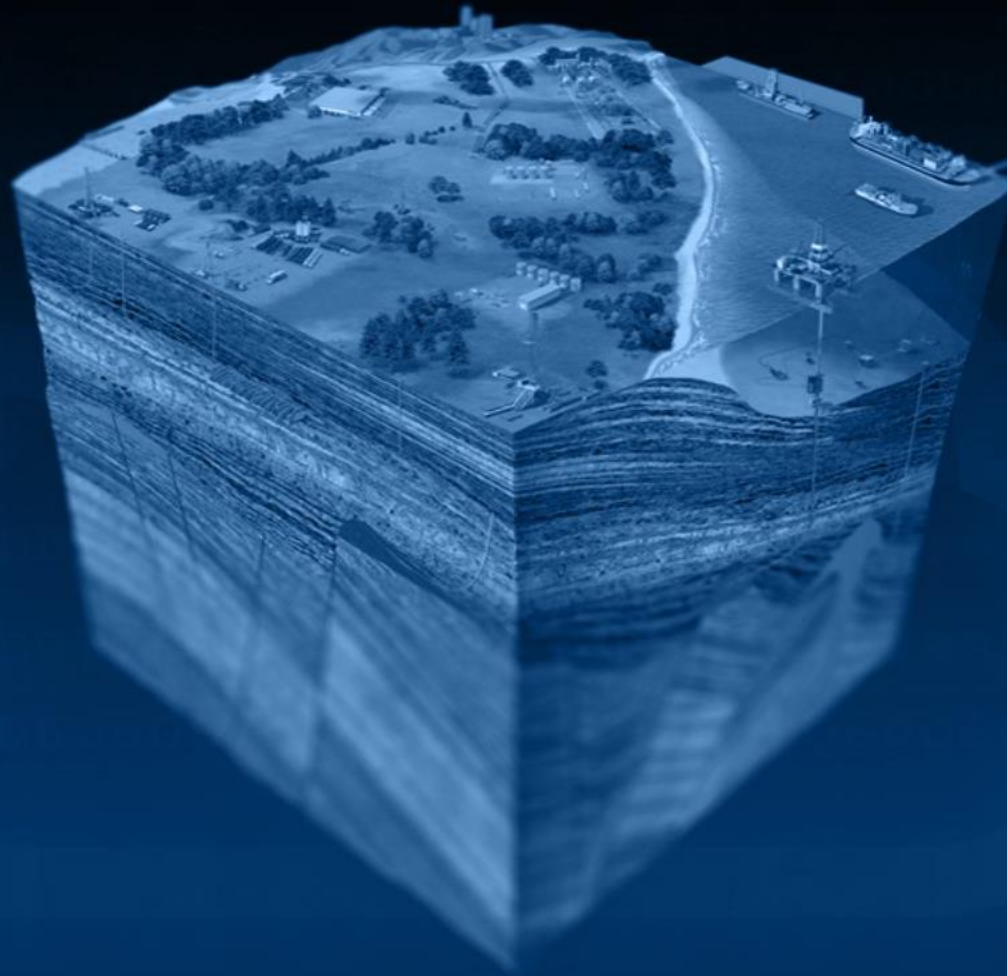
Sign in

Enter your email address. Click **Next**
Enter your password. Click **Sign in**

Schlumberger

Schlumberger

© 2019 Schlumberger Limited. All rights reserved.



We have the following number on record for you. We can send a code via SMS or phone to authenticate you.

XXX-XXX-8142
- Phone Number

Send Code

Call Me

Cancel

The **phone number** you selected during the authentication step will be defaulted here. Select **Send Code** or **Call Me** to receive the **multi-factor code**.

Schlumberger

Schlumberger



We have the following number on record for you. We can send a code via SMS or phone to authenticate you.

XXX-XXX-8142

- Phone Number

Send Code

Call Me

Cancel

Schlumberger



We have the following number on record for you. We can send a code via SMS or phone to authenticate you.

XXX-XXX-8142

- Phone Number

Enter your verification code below, or [send a new code](#)

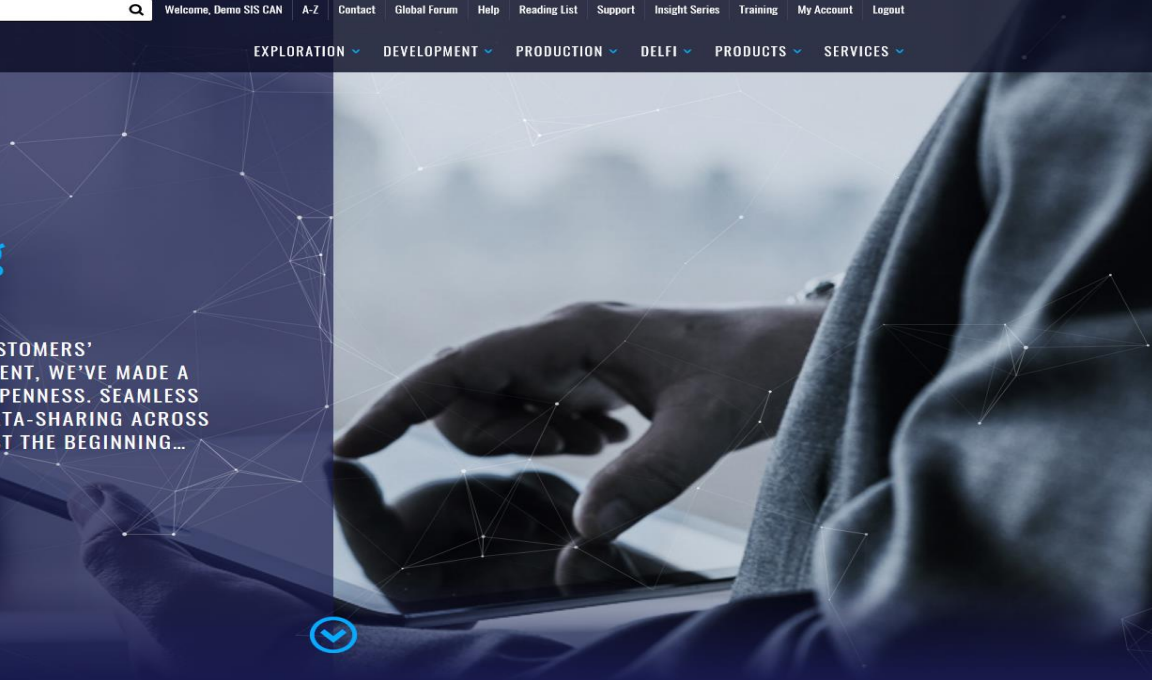
882127

Verify Code

Cancel

The **phone number** you selected during the authentication step will be defaulted here. Select **Send Code** or **Call Me** to receive the **multi-factor code**. Enter the **6-digit code** sent via SMS or the Call me option. Click **Verify Code**

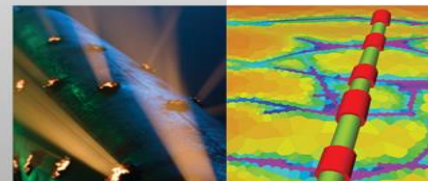
Schlumberger



Schlumberger | ocean

PLUG-INS OCEAN APIs ECOSYSTEM DEVELOPER SERVICES

Search



Collaborative,
secure software for
completion data
management

Upon verification of your **username**, **password** and **multi-factor code**, you will then be logged into the site where you selected login.

Schlumberger

